



MOBILE APPLICATIONS FOR EMERGENCY RESPONSE AND SUPPORT

Stakeholder and End-user Meeting

14-17 May 2014, Helsinki

1. Objectives

The Project Mappers consortium held an back-to-back End-User and Stakeholder meeting in Helsinki on 14-17 May 2014. The aim was to facilitate the Plan of Action for the End-User Advisory Board and to engage the Mappers research activities (task B) to meet the requirements and expectations of the multiple end-users. It was also a good opportunity to engage the partners and to introduce the project to other agencies in Finland. The meeting was co-hosted by the Helsinki Rescue Service Agency (HRC) and Hellenberg International Oy (HELLB).

2. Participating organisations

The meeting was attended by the scientific representatives of the National Research Council of Italy (CNR)/Research Institute for Geo-hydrological Protection of Padua (IRPI), the International Institute of Sociology Gorizia (ISIG), Helsinki City Rescue Department (HCRD), Hellenberg International (HELLB), Elisa Corporation, Airbus Defence and Space Corporation and the Finnish Meteorological Institute (FMI).

3. Programme

The Helsinki Meeting was divided to two full programme days (15th and 16th May).

On **15 May** the Mappers project team was hosted by the Helsinki Rescue Service Agency. Mr Simo Wecksten, Rescue Commander of the Helsinki City Rescue Department held a presentation "Rescue and Civil Protection arrangements in Finland" (attached). Dr Simone Frigerio, Director of Mappers Project, National Research Council of Italy (CNR), made a presentation of the Mappers Project and its objectives (attached).

Following the seminar and a guided tour at the Helsinki City Rescue Department the Mappers consortium visited the Helsinki City Rescue Museum which was followed by a reception hosted by Rescue Commander Wecksten.

On 16 May the Mappers consortium held an internal project planning meeting at the premises of the Helsinki City Rescue Department. The agenda was concerning the establishment of the End-User Advisory Board, financial and reporting issues as well as the substantial issues related to the development of the mobile application. The project was attended also by the End-user Advisory Board members Mr Risto Ojanperä, Elisa Corporation, and Mr Ole Arrhenius, Airbus Defence and Space.

Following the meeting at the Helsinki City Rescue Service the Mappers consortium visited the Finnish Meteorological Institute (FMI). The FMI presented their EU project activities and Dr Frigerio introduced Project Mappers. Dr Timo Hellenberg made a presentation about CM research in Finland and the role of Hellenberg International in the Mappers project (attached). Following the meeting FMI confirmed of joining the Mappers EAB with a representative Dr Hilppa Gregow. It was also agreed that there will be follow up discussions about possible cooperation in other EC funded programmes.

4. Outcome

The Stakeholder and End-user Meeting together with multiple cooperation discussions between agency level and applied research project level was regarded very useful by all the participants. The representatives from both Finland and Italy regarded this cooperation opportunity very good for the sharing of information and implementing the Mappers project, but also internally since they succeeded to tackle new issues of crisis management and decision-making within the context of emergency management.

Project Mappers is a combination of a multidisciplinary and applied research, where also the authorities as well as the private sector have been included. The aim has been in providing suggestions to authorities by combining political experience, applied research, and private companies' knowhow. This was realized during the Helsinki meeting allowing people to learn from the presentations, network, as well as continue discussions in professional framework.

Participants also heard about other ongoing EC funded projects which are being implemented. From the seminar presentations and discussion the following suggestions and ideas can be raised for further discussion.

- Creation of a wider EU project strategy in Finland since currently there is no clear line to build, execute and follow the EC funding instruments in the field of emergency management.
- Enhancing the information flow by benefiting from mobile applications and IT solutions.

- Taking better into account the information management and mass media's role in both actual crises as well as in exercise planning in a complex multiagency emergency situation.
- Building a possible follow up project on Mappers project findings to involve also wider spheres of civil society and to test the application within live exercise among CP authorities.

Participants of the Mappers Stakeholder and End-user Meeting on 14-17 May 2014.

Simone Frigerio, Project Director, National Research Council of Italy (CNR)

Daniele Del Bianco, Director, International Institute of Sociology Gorizia (www.isig.it)

Chiara Bianchizza, Project Manager, International Institute of Sociology Gorizia (www.isig.it)

Ole Arrhenius, Senior Marketing Manager, Airbus Defence and Space (http://www.defenceandsecurity-airbusds.com/en_US)

Risto Ojanperä, Vice President, Elisa Corporation (<http://corporate.elisa.com/>).

Simo Wecksten, Rescue Commander, Helsinki City Rescue Department (<http://www.hel.fi/hki/Pela/en/Etusivu>)

Ville Estlander, Senior Advisor, Helsinki City Rescue Department (<http://www.hel.fi/hki/Pela/en/Etusivu>)

Timo Hellenberg, Managing Partner, Hellenberg International Oy (www.hellenberg.org)

Pekka Visuri, Research Director, Hellenberg International Oy (www.hellenberg.org)

Hilppa Gregow, Head of Unit, Finnish Meteorological Institute (www.fmi.fi)

Heikki Tuomenvirta, Senior Fellow, Finnish Meteorological Insitute (www.fmi.fi)

Annexes:

Presentation made by Simo Wecksten, Helsinki City Rescue Commander

Presentation made by Simone Frigerio, CNR

Presentation made by Timo Hellenberg, HELLB